

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

SUBJECT:

Vehicle No Crank, Vehicle Appears To Have A Dead Battery

MODELS:

2011	(WK)	Grand Cherokee
2011	(WD)	Durango

DISCUSSION:

The battery jumper posts must be used when jump starting the vehicle in order to avoid damage to the vehicles 150 Amp TIPM Battery Feed Fuse. Jumper post locations are shown in (Fig. 1).



Fig. 1 Jumper Post Locations

- 1 - Battery (+) Jumper Post
- 2 - Battery (-) Jumper Post
- 3 - TIPM

The vehicles 150 Amp TIPM Battery Feed Fuse is located under the Battery (+) Jumper Post Cover (Fig. 2). The fuse can be blown during attempts to jump start the vehicle when the positive jumper cable is connected to the TIPM Battery (+) Terminal (Fig. 3) instead of the Battery (+) Jumper Post.



Fig. 2 Battery Positive Jumper Post

1 - Battery (+) Jumper Post with the cover removed

When servicing the TIPM, the battery must first be disconnected. Contact between the Battery (-) Jumper Post and the TIPM Battery (+) Terminal (Fig. 3), without the battery being disconnected, may cause damage to the vehicles 150 Amp TIPM Battery Feed Fuse. The vehicles 150 Amp TIPM Battery Feed Fuse is located under the Battery (+) jumper cover (Fig. 2).

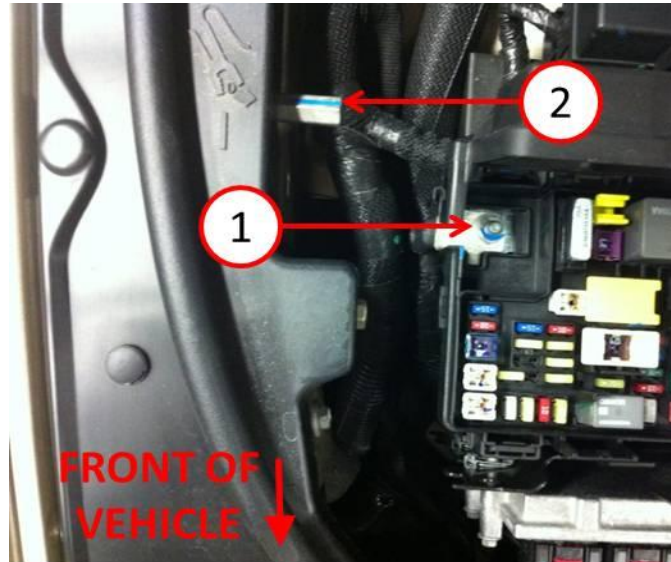


Fig. 3 TIPM Power Feed

- 1 - TIPM Battery (+) Terminal
- 2 - Battery (-) Jumper Post

POLICY:
Information Only