



NUMBER: 08-011-11

GROUP: Electrical

DATE: March 05, 2011

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of Chrysler Group LLC.

HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING “HELP” THEN “HELP CONTENTS” AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.

THE wiTECH SOFTWARE LEVEL MUST BE AT RELEASE 11.02 OR HIGHER TO PERFORM THIS PROCEDURE.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL 11-023. ALL APPLICABLE SOLD AND UN-SOLD VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Front Door Glass Does Not Sit Flush With Belt Molding In Full Down Position

OVERVIEW:

This bulletin involves inspecting the front door glass full down position and if necessary relearning the front door module.

MODELS:

2011 (WK) Grand Cherokee

NOTE: This bulletin applies to vehicles built before October 15, 2010 (MDH1015XX).

SYMPTOM/CONDITION:

The Customer may notice that the front door glass does not sit flush with belt molding in full down position.

DIAGNOSIS:

If the symptom/condition is experienced, proceed to the repair procedure.

REPAIR PROCEDURE:

1. Position the left and right front door glass in the full down position.
2. Did either door glass sit above the door belt molding?
 - a. Yes >>> Proceed to [Step #3](#).
 - b. No >>> Continue further diagnosis, this bulletin does not apply.

3. Denormalize the suspect window regulator(s). Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 8 - Electrical > 8N - Power Systems > Power Windows > Standard Procedure > Clear/Relearn > Clear/Denormalize.
4. Relearn the suspect door module(s) with the engine running procedure. Follow the detailed service procedures available in DealerCONNECT/TechCONNECT, Refer To Group 8 - Electrical > 8N - Power Systems > Power Windows > Standard Procedure > Clear/Relearn > Relearn/Normalize.
5. Return the vehicle to the customer or dealer inventory.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
08-52-32-91	Inspect Both Front Door Glass (D)	0.2 Hrs.
08-52-32-92	Inspect Both Front Door Glass and Relearn One Front Door Module (D)	0.2 Hrs.
08-52-32-93	Inspect Front Door Glass and Relearn Both Front Door Modules (D)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------