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GROUP: Electrical

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-051-11, DATED AUGUST 20, 2011, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE DIRECTIONS ON HOW TO REQUEST RADIO THEFT CODES IN DEALERCONNECT.**

SUBJECT:

Radio Anti-Theft Codes

MODELS:

2012	(JK)	Jeep Wrangler
2012	(JC)	Journey
2012	(LD)	Charger
2012	(LX)	300
2012	(LC)	Dodge Challenger
2012	(KK)	Jeep Liberty
2012	(LX)	Chrysler 300
2012	(JS)	Chrysler 200/Dodge Avenger
2012	(MK)	Jeep Compass/Patriot
2012	(PM)	Caliber
2012	(WK)	Jeep Cherokee
2012	(WD)	Dodge Durango
2012	(DS)	Ram 1500 PICKUP
2012	(DJ)	Ram 2500 PICKUP
2012	(DD)	Ram 3500 CAB CHASSIS
2012	(D2)	Ram 3500 PICKUP
2012	(DP)	4500/5500 CAB CHASSIS
2012	(DD)	(MEXICO) REG CAB CHASSIS

DISCUSSION:

Starting in model year 2012 radios will come equipped with an anti-theft feature. Once a radio is installed in a vehicle, it learns the vehicle's VIN and cannot be used in another vehicle unless an anti-theft code is applied.

PROCEDURE TO OBTAIN ANTI-THEFT CODE:

1. ****Refer to DealerCONNECT> Service> Repair Box> Radio Anti Theft Code.****
2. ****On the Anti-Theft/Radio Code Search screen.****
3. ****Insert radio serial number.****
4. ****Insert 17 digit VIN.****
5. ****Insert part number.****
6. ****Select reason.****
7. ****Click on Submit.****
8. The 4-digit anti-theft code will be provided.

RADIO ANTI-THEFT CODE PROCEDURE

1. Ignition in the run position.
2. Press the ON/VOL control.
3. The word **CODE** or **Please enter Anti-Theft Code** will appear on the display.
4. Enter the 4-digit code by pressing the corresponding preset buttons in sequence.

NOTE: If three successive attempts are made to enter an invalid anti-theft code the radio will enter a 'WAIT' state. While in this state the radio display will read 'WAIT'. To exit the 'WAIT' state the radio must remain powered with the ignition in the run position for a continuous 30 minutes (the vehicle may be driven during this time). After exiting the 'WAIT' state the radio will again display 'CODE' and a valid anti-theft code may be entered.

Policy:

Information only.