

NUMBER:	08-063-13	

**GROUP:** Electrical

DATE: August 17, 2013

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### SUBJECT:

False Alert From Blind Spot Detection

(WK)

## OVERVIEW:

This Bulletin involves inspecting for missing stuffer and installing if required.

### MODELS:

2014

Grand Cherokee (SRT and Summit only)

# NOTE: This bulletin applies to vehicles built on or before April 10, 2013 (MDH 0410XX) and equipped with Blind Spot Cross Path Detection (sales code XAN).

#### SYMPTOM/CONDITION:

A customer may experience a false alert from the blind spot monitor. Indicator in the mirror may also be illuminated. On further inspection there will be no DTC's found in the Blind spot module.

#### DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set. If DTCs are present record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom, perform the Repair Procedure.

#### PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	55197430AC	Stuffer

# **REPAIR PROCEDURE:**

- 1. Remove Subwoofer per TechConnect, 08 Electrical/8A -Audio/Video/Entertainment/Connectivity/SPEAKER/Removal
- 2. Inspect in the rear quarter cavity behind the speaker for the white stuffer. This stuffer looks like a long white rectangular pillow.
- 3. Was a stuffer found?
  - a. Yes >>> This bulletin does not pertain. Normal diagnosis need to be performed.
  - b. No >>> Proceed to Step #4.
- 4. Install missing stuffer, see(Fig. 1).

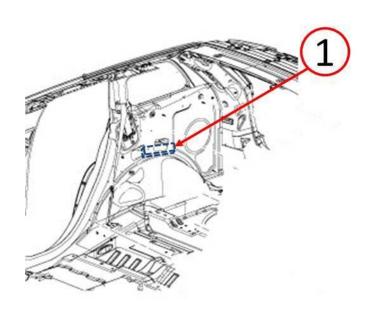


Fig. 1 Location of Stuffer

Install stuffer here, if needed.

# NOTE: The stuffer needs to be installed at the top of the wheel well between the inner trim panel and outer quarter panel, to help reduce false activation.

5. Install Subwoofer per TechConnect, 08 - Electrical/8A - Audio/Video/Entertainment/Connectivity/SPEAKER/Installation.

#### POLICY:

Reimbursable within the provisions of the warranty.

#### TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-19-88-90	Stuffer, RR Wheel House - Inspect and/or Installation (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.6 Hrs.

#### FAILURE CODE:

ZZ Service Action
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