



NUMBER: 09-006-11

GROUP: Engine

DATE: November 08, 2011

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL 11-100. ALL APPLICABLE SOLD AND UN-SOLD VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Replace Engine

OVERVIEW:

Chrysler recently discovered a manufacturing quality issue with a limited number of Chrysler 3.6 liter engines. Dealers will be required to remove the engine currently installed in the vehicles and replace it with a brand new engine that has been VIN stamped to match the vehicles VIN.

MODELS:

2012 (WK) Grand Cherokee (International Only)

NOTE: This bulletin applies to vehicles equipped with the 3.6L engine (Sales Code ERB) out side of the NAFTA markets.

NOTE: Only vehicles out side of the United States, Canada, and Mexico are involved in this Service Bulletin.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

REPAIR PROCEDURE:

WARNING: The replacement engine Vehicle Identification Number (VIN) stamp must match the VIN of the vehicle it is installed in. Engines with the correct VIN stamp have been shipped to dealers free of charge.

1. Replace the engine following the detailed procedures found in DealerCONNECT>TechCONNECT>09 Engine, 3.6L> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
09-01-01-9A	Engine, Replace - 3.6L (A-4 Highly)	7.9 Hrs.
09-01-01-9B	4x4/AWD Equipped (A-4 Highly)	1.9 Hrs.

FAILURE CODE:

ZZ	Service Action
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