



NUMBER: 14-001-17 REV. A

GROUP: Fuel System

DATE: March 15, 2017

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 14-001-17, DATED FEBRUARY 28, 2017, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE AN UPDATED BUILD DATE.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-018. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Poor Vehicle Acceleration

OVERVIEW:

This bulletin involves test driving the vehicle and if required, replacing the fuel pump module.

MODELS:

2017	(WK)	Jeep Grand Cherokee
2017	(WD)	Dodge Durango

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or after November 07, 2016 (MDH 1107XX) and on or before **November 28, 2016 (MDH 1128XX)**** equipped with 3.6L V6 24V Engine (Sales Code ERC), 5.7L V8 MDS Engine (Sales Code EZH) or 6.4L V8 SRT Hemi Engine (Sales Code ESG).**

SYMPTOM/CONDITION:

The customer may notice the vehicle has poor acceleration and/or the transmission will not upshift under Wide Open Throttle (WOT). This can be caused by low fuel flow from the fuel pump module.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If Diagnostic

Trouble Codes (DTCs) or symptom/conditions other than the one listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the following Diagnosis procedure.

1. Drive the vehicle to a safe location where you can perform a 0-80 kph (0-50 mph) WOT.
2. From a complete stop, depress the accelerator pedal to the floor until 80 kph (50 mph) is reached.
3. During the test drive, did the vehicle have poor acceleration, stumble or did not upshift?
 - a. Yes>>> Proceed to the Repair Procedure, [Step #1](#).
 - b. No >>> This bulletin has been completed. Use inspection LOP (14-50-01-9C) to close the active RRT.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68304617AA	Module, Fuel Pump (3.6L or 5.7L)
1	68154305AB	Module, Fuel Pump (SRT 6.4L)

REPAIR PROCEDURE:

1. Replace the fuel pump module. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>14 - Fuel System/Fuel Delivery, Gas/Module, Fuel Pump/Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
14-50-01-9C	Vehicle, Test Drive (2 - Skilled)	1 - Engine Repair and Performance	0.2 Hrs.
14-50-01-9D	Module, Fuel Pump - Inspect and Replace (2 - Skilled)	1 - Engine Repair and Performance	2.1 Hrs.
14-50-01-9E	Module, Fuel Pump - Inspect and Replace (Fuel Skid Plate Equipped) (2 - Skilled)	1 - Engine Repair and Performance	2.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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