



NUMBER: 23-006-12

GROUP: Body

DATE: February 10, 2012

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SUBJECT:

Incorrect Steering Wheel

OVERVIEW:

This bulletin involves replacing the steering wheel.

MODELS:

2011 (WK) Grand Cherokee (International Only APO)

NOTE: This bulletin applies to Asia-Pacific-Oceania (APO) vehicles built between August 20, 2011 (MDH 0820XX) and September 06, 2011 (MDH 0906XX).

SYMPTOM/CONDITION:

The customer may notice that the steering wheel color is incorrect.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1TE651X9AB	Steering Wheel

REPAIR PROCEDURE:

1. Replace the steering wheel. Refer to the procedures available in DealerConnect / TechCONNECT> Group 19 - Steering> Column> Wheel, Steering> Removal - Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
19-85-01-97	Steering Wheel - Replace (Skill Level = C, Training Level = 2)	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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