



NUMBER: 23-054-17

GROUP: 23 - Body

DATE: December 22, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-120. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Dash and Door Appliques Separating

OVERVIEW:

This bulletin involves replacing the inner doors and Instrument Panel (IP) appliques.

MODELS:

2015 - 2017 (WK)

Jeep Grand Cherokee (SRT only)

NOTE: This bulletin applies to vehicles within the following markets/countries: EMEA (Middle East only).

NOTE: This bulletin applies to vehicles built on or after January 13, 2015 (MDH 0113XX) and on or before September 18, 2017 (MDH 0918) equipped with a 6.4L V8 SRT Hemi MDS (Sales Code ESG).

SYMPTOM/CONDITION:

Some customers may notice the inner doors or dash appliques are separating. The outer layer of the appliques will pull away from the inner layer, (Fig. 1) .



Fig. 1
Applique Separating

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1WZ99AAAAB	Applique Passenger Side (Bright Chrome)
1 (AR)	6LG16AAAAB	Applique Driver Inboard (Bright Chrome)
1 (AR)	1WZ97AAAAB	Applique Driver Outboard (Bright Chrome)
1 (AR)	68377220AA	Applique Right Front Door (Bright Chrome)
1 (AR)	68377221AA	Applique Left Front Door (Bright Chrome)
1 (AR)	68377222AA	Applique Right Rear Door (Bright Chrome)
1 (AR)	68377223AA	Applique Left Rear Door (Bright Chrome)
1 (AR)	6EG97AAAAB	Applique Driver Inboard (Light Black Chrome)
1 (AR)	6EG96AAAAB	Applique Driver Outboard (Light Black Chrome)
1 (AR)	6EG98AAAAB	Applique Passenger Side (Light Black Chrome)
1 (AR)	68330308AB	Applique Right Front Door (Light Black Chrome)
1 (AR)	68330309AB	Applique Left Front Door (Light Black Chrome)
1 (AR)	68330314AB	Applique Right Rear Door (Light Black Chrome)
1 (AR)	68330315AB	Applique Left Rear Door (Light Black Chrome)



Fig. 2
Applique Locations

- 1 and 2 - Door Applique
- 3 - Driver's Inboard Applique
- 4- Driver's Outboard Applique
- 5- Passenger's Applique

REPAIR PROCEDURE:**IP (Passenger's side) Applique Replacement:**

1. Remove the center stack bezel. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT> under: 23 - Body/IP/Bezel, Instrument Panel, Center/Removal
2. Remove one inboard screw using a 7 mm socket, see (Fig. 3) .

NOTE: DO NOT pry against the face of the radio or passenger side/ignition switch bezel applique surfaces. Only pry on the outer perimeter of the bezel.

3. Loosen passenger door seal and remove the IP end cap, see (Fig. 3) .



Fig. 3
Location of Screw and End Cap

NOTE: The outer air vent and applique needs to be removed at the same time. There are two screws on the backside of the applique that hold the vent to the applique.

4. Disengage outboard clips using a hook tool or small screw driver. Access these clips by going through the air vent, see (Fig. 4) and (Fig. 5) .



Fig. 4
Retaining Clip Location

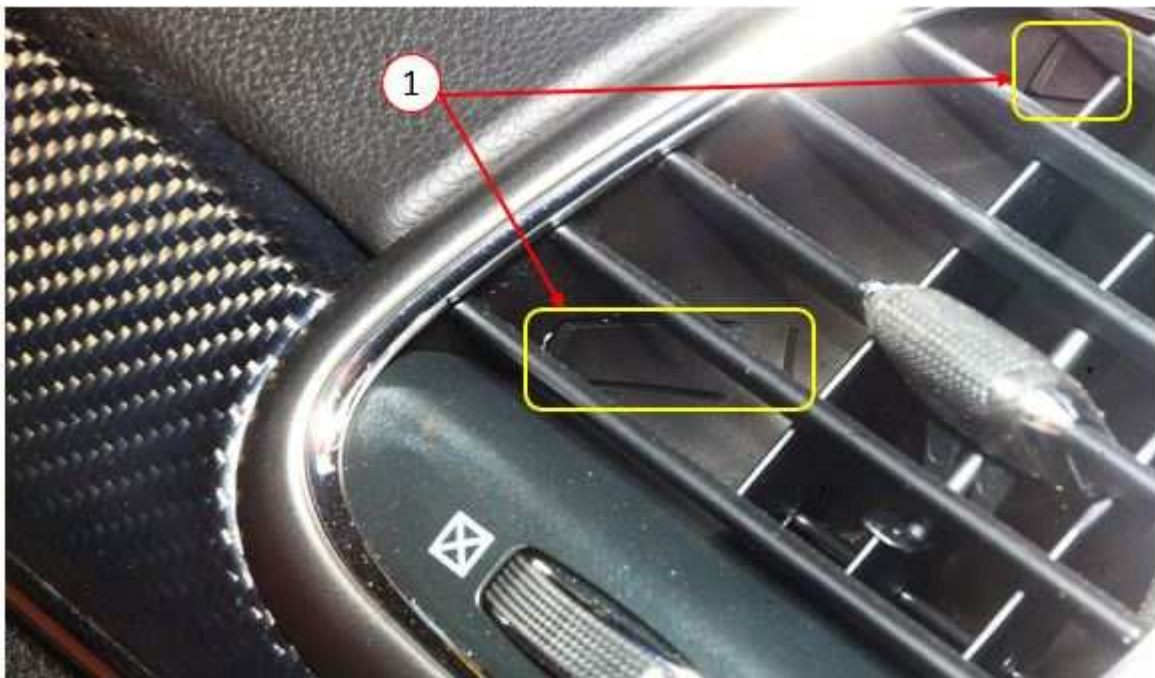


Fig. 5
Retaining Clip Location Inside the Vent

NOTE: To disengage the retainers that are located in the vent, pull out on the applique a small amount while disengaging the clips.

5. Using a trim stick, disengage the remaining clips that hold the applique to the IP.

6. Remove the two screws (T-10 torx) that hold the air vent to the applique, see (Fig. 6) .



Fig. 6

Location of the Retaining Screws for the Air Vents

7. Install the air vent to the new applique. Tighten the two screws (T-10 torx) that hold the air vent to the applique.
8. Install the applique assembly to the IP by applying light pressure to the applique to engage the clips.
9. Install the one inboard screw using a 7 mm socket.
10. Install the IP end cap and door seal.

IP (Driver's side) Applique Replacement:

Inboard applique:

1. Using a trim stick, separate the steering column trim ring from the IP.

2. Remove two screws using a 7 mm socket that hold the applique to the IP, see (Fig. 7) .

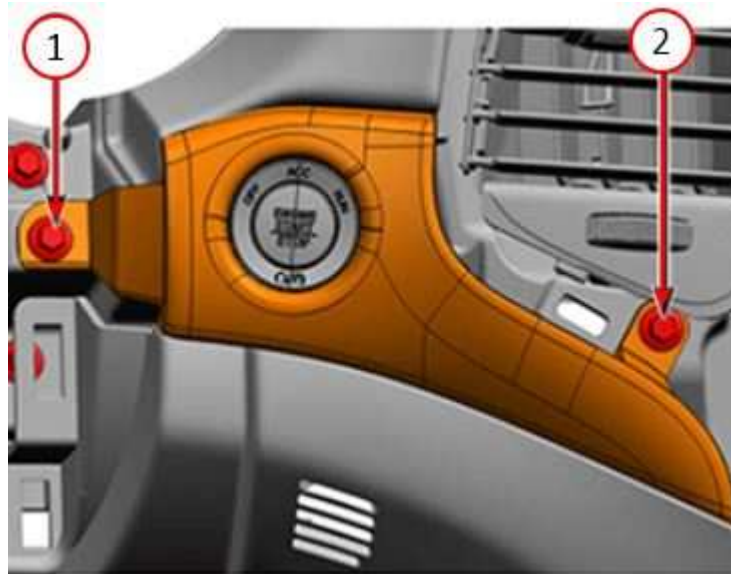


Fig. 7
Location of Retaining Screws

1 - Applique Retaining Screws

3. Disengage the remaining clips and remove the applique.
4. Disengage the connector for the Keyless Ignition Node (KIN).
5. Remove the two screws (T-10 torx) that hold the KIN to the applique, see (Fig. 8)

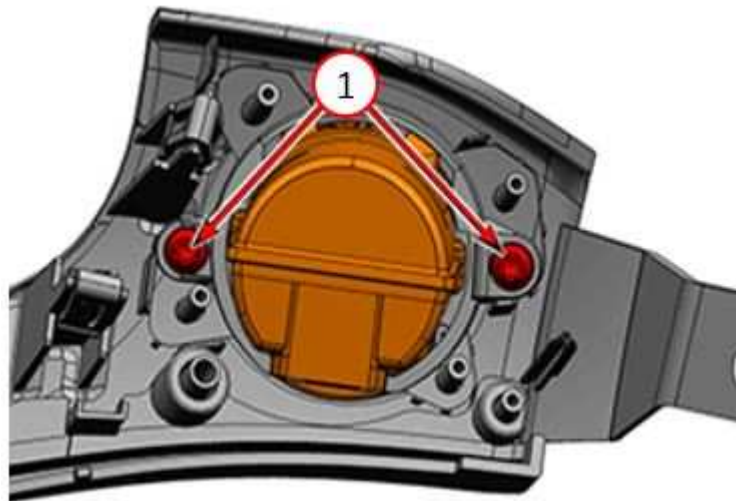


Fig. 8
Location of KIN Retaining Screws

1 - KIN Retaining Screws

6. Install the KIN on the new applique, and tighten the two screws that hold the KIN to the applique.
7. Reconnect the KIN connector to the back of the KIN.
8. Install the new applique to the IP by applying light pressure to the applique to engage the clips.
9. Install the two screws using a 7 mm socket, see (Fig. 7) .

Outboard applique:

1. Loosen driver's door seal and remove IP end cap.
2. Remove the knee blocker. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT> under: 10 - Restraints/Air Bag, Knee Blocker/Removal.
3. Remove one screw using a 7 mm socket, see (Fig. 9) .



Fig. 9
Retaining Screw Location

4. Disengage air vent outboard clips using a hook tool or small screw driver and remove applique assembly.
5. Remove the two screws (T-10 torx) that hold the air vent to the applique.
6. Install the air vent to the new applique. Tighten the two screws (T-10 torx) that hold the air vent to the applique.
7. Install the applique assembly to the IP by applying light pressure to the applique to engage the clips.
8. Install the one inboard screw using a 7 mm socket.
9. Install the knee blocker. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT> under: 10 - Restraints/Air Bag, Knee Blocker/Installation.
10. Install the IP end cap and door seal.
11. Install the center stack bezel. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT> under: 23 - Body/IP/Bezel, Instrument Panel, Center/Installation.

Door Applique Replacement:

1. Remove the front and rear door panels. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT> under: 23 - Body/Door - Front/Panel, Door Trim/Removal and 23 - Body/Door - Rear/Panel, Door Trim/Removal.

2. Place the door panels on a clean surface, and remove the retaining screws (T-20 torx) that hold the applique to the door panel. Repeat this step on all four door panels. For the location of the front door panel retaining screws, see (Fig. 10) and the rear door panel, see (Fig. 11) .



Fig. 10
Location of Seven Retaining Screws on the Front Door Panel



Fig. 11
Location of Six Retaining Screws on the Rear Door Panel.

3. Install the new applique on the door panel and tighten the seven screws (T-20 torx). Repeat this step on all four door panels.
4. Install the front and rear door panels. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT> under: 23 - Body/Door - Front/Panel, Door Trim/Installation and 23 - Body/Door - Rear/Panel, Door Trim/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-22-9J	Applique, Door Trim and Instrument Panel - Replace All (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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