

TECHNICAL BULLETIN

DATE: January 3, 2012 NUMBER: 002 REVISION NO.: 3

SALES SEGMENT: ALL PIRELLI CAR AND LIGHT TRUCK PRODUCT SEGMENTS

SUBJECT: Pirelli Run Flat tires Road Hazard Warranty

SUMMARY:

Pirelli Run Flat tires are covered for Road Hazard damage under the Pirelli Original Equipment and Replacement Limited Warranty

DETAILS:

The following change has been made to the PIRELLI ORIGINAL EQUIPMENT AND REPLACEMENT LIMITED WARRANTY for Passenger and Light Truck Tires effective July 01, 2005.

- If a Run Flat tire becomes unserviceable due to workmanship or materials condition or road hazard injury during the initial warranty period, which is one year from the date of original retail purchase of the vehicle or purchase of replacement tires (purchase receipt required) or, within the first 2/32" of the original tread, whichever occurs first, the tire will be replaced to the owner at no charge for the tire.
- After the initial warranty period if a Run Flat tire becomes unserviceable due to workmanship or materials condition or *road hazard injury*, the owner must pay the cost of a comparable new Pirelli brand or PTNA private brand replacement tire on a pro-rata basis. The authorized Pirelli dealer will determine the cost by multiplying the percentage of the original usable tread worn by the current dealer selling price. The owner must pay for any associated service charges, including mounting and balancing of the tire.

Question regarding these changes or any other issue should be directed to Consumer Affairs at 1-800-747-3554 option # 2.